

C.C's Linen Plus Online Rental Store

"Decorate Your event with Style"

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www.cclinenplus.com

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Terms & Conditions

Subject to all terms and conditions of the contract the customer in consideration thereof, acknowledges and agrees to the following:

Reserving your event date:

To reserve a date for your event we must receive a deposit and a signed copy of these terms and conditions. Once C.C's Linen Plus receives the deposit and terms we will send you an invoice confirming your date and items being reserved.

Deposit and Payment:

A non-refundable deposit of \$100 payable via Credit Card is required to reserve your event date. Full payment must be received 14 days prior to the event. If payment is not received by the deadline, C.C's Linen Plus reserves the right to cancel your reservation. Shipment may also be delayed. Full payment must be in the form of a credit card, check or money order if making payment earlier than 30 days of your event. If making a payment within 30 days of your event, personal check will not be accepted.

Delivery, Returns & Packaging:

C.C's Linen Plus will only ship within the continental US. For our local customers in the Metro DC, Northern Virginia and Southern Maryland area, other shipping arrangements can be made. C.C's Linen Plus uses UPS to ship nationwide. We will supply return labels for our Customers to return all the items stated on the invoice. All items must be returned or shipped within 3 days after the event date. Customers can pickup linen no earlier than 2 days prior the event date. By signing this form you agree to allow us permission to use your credit card to pay for shipping pertaining to your order only. The Customer agrees to be charged an additional late return fee for each day the items are not returned or shipped by the 3rd day after the event date. This amount is 10% of the total invoice per day and will be deducted from your deposit. There is no need to launder items before returning. However, all items **MUST BE DRY** and free of food and debris prior to packing. Any item packaged damp is subject to mildew which could incur replacement costs. If delivery and pickup via C.C's Linen Plus was chosen, any rented items must be enclosed in original packaging, extra bags are supplied as well for your convenience. If items are not ready by previously discussed time, a \$25 an hour charge may be applied unless new arrangements are made. All original packaging must be returned with the linens or a \$5 charge will be applied for each box that is not returned or damaged. **Before returning your order back to us all linens MUST be folded and all sashes must be UNTIED. There is a \$1.00 charge for each linen that is not folded and \$.50 charge for each sash that is not untied.**

Initials _____

Event cancellation:

Orders that are cancelled 61 or more days prior to the event are charged 25% of the deposit. Orders that are cancelled between 31-60 days prior to the event are charged 50% of the deposit. Deposits are nonrefundable within 30 days of the event date. This covers the cost that we incur for turning away potential customers in order to secure the rental items for the event. Items cancelled by the customer within 14 days or less of the event date, will only receive 1/2 of total amount paid minus the deposit. If a balance is owed on the account then customers will be charged 50% of the rental price. If C.C's Linen Plus cancels the order within 14 days due to non-payment or partial payment, no refund will be issued.

Inspection & Guarantees:

The Customer acknowledges that they are personally responsible for inspecting the rental items prior to their use on the event date and find them suitable for use before the event date. Notification of any defects or missing items to C.C's Linen Plus must be made prior to the event date. The Customer acknowledges that there are no warranties on these items from minor defects, as there may be some minor defects on items from normal wear and tear, that are not readily apparent. These defects do not constitute a breach of contract on C.C's Linen Plus's part. Customers are responsible for ensuring proper fit of the chair covers. If the chair cover does not fit, you will not be granted a refund.

Damaged/Unreturned Items:

The Customer will be responsible to pay for any incidents including but not limited to damaged, lost, altered, or missing/stolen items. Except for reasonable rental usage, all items must be returned in their normal condition. C.C's Linen Plus can take out most chair cover, table linen and napkin stains. However, for each item returned with tears, irremovable stains, candle burns or wax marks (**Candle wax leave permanent irreparable stains on linens**) that may be damaged beyond repair, will be charged to your credit card. A charge of \$70 for each skirt, 2.5x the rental price for each table linen and overlay, \$5 for each chair cover, \$2.50 for each organza sash, \$5 for each satin sash, \$1 for each napkin, \$1 for each skirt clip, \$5 for each missing or unusable box will be charged to your credit card. Any item that has mildew and/or requires special treatment will be charged an additional \$2.00 per linen/chair cover to your credit card.

Chair, Sash and Table Linen Count:

A chair, sash and table linen count must be confirmed 30 days prior to the event date. An increase of chair or sash and linen count fewer than 30 days prior to the event are subject to availability and are not guaranteed and must be paid prior to the event date. The Customer may drop the chair/linen count however; you will still be charged the original reserved amount within 30 days of your event date.

Setup and Teardown:

C.C's Linen Plus must be given at least 1 hour for every 100 chairs for setup. You will need to add an addition 15 mins for every 10 linens (this includes overlays). It will be the customers responsibility to work with the event place to coordinate the time. You must contact us directly no later than 2 weeks prior to your event if special circumstances are needed.

I (the customer) **Allow** **Do Not Allow** C.C's Linen Plus to cover any chairs and/or tables that exceed my invoiced count and agree to be charged the current price listed on my latest invoice used, should C.C's Linen Plus have extra inventory to do so.

Initials _____

Fees:

The Customer understands that a breach of contract will result in collections of fees by C.C's Linen Plus. The Customer will therefore be responsible for all fees associated with the collections process, including NSF check fees, attorney fees and litigations fees, in the event that the contract has been breached.

Contract:

The Customer agrees that a faxed copy of this contract with the Customer's signature can serve as a legal binding consent to the contract and its terms and conditions regarding the items specified on the customer's invoice. If a facsimile is sent in, C.C's Linen Plus also requests an original copy to be sent in; however, both copies are not needed to bind the contract. Customer also agrees that by signing this contract you are giving permission to C.C's Linen Plus to charge any missing or damaged items to the Credit Card you have provided.

Print Name

Event Date

Customer Signature

Date

Signing on behalf of: